



Please read the following safety warnings and precautions before using your device. **Note:** If this device is to be used by young children, this User's Guide should be read to them by an adult and their use of the device should be monitored. Failure to do so may cause injury.

## 1. Introduction

With your new Collins English Dictionary Express Edition with Thesaurus you can ...

- find synonyms, antonyms and Classmates™ at the touch of a key
- check the spelling of thousands of words
- look up Confusables™
- use the three solvers to find possible crossword answers when you know only a few letters
- play eight fun word games
- save words for study
- store names and numbers in the databank
- use the handy calculator and metric and currency converters

## 2. Getting Started

The DMQ-221 uses one CR2032 Lithium battery that comes preinstalled. Turn the device over and gently pull the battery insulation sheet to remove it. Press to turn the product on. Use a paper clip to gently press the RESET button on the back of the device. For more information, please see "Resetting your Device".

**Warning!** Pressing the reset button with more than light pressure may permanently disable your unit. In addition, resetting the unit may erase settings and information you may have entered.

### 2.1 Replacing the Battery

The battery should be changed when the screen contrast is too light even after adjustment. Please have a small Phillips screwdriver at hand before you follow the steps below.

**Warning!** If the batteries wear out completely, or if you take more than a few seconds while changing the batteries, any user-entered information may be erased. You should always keep written copies of your important information.

1. Turn the unit off and turn it over.

2. Use the Phillips screwdriver to unscrew the battery cover screw.

3. Push gently on the tab of the battery cover and remove it.

4. Remove the old battery.

**Note:** Use a paper clip if necessary to remove the old battery.

5. Install 1 new CR-2032 lithium battery with positive polarity facing up.

**Important:** Be sure that the battery is installed correctly. Wrong polarity may damage the unit.

6. Replace the battery cover and secure it with the screw.

### Battery Precautions

- Non-rechargeable batteries are not to be re-charged. Never recharge batteries that come with the device.
- Rechargeable batteries are to be removed

from the device before being charged.

- Rechargeable batteries are only to be charged under adult supervision.
- Only batteries of the same or equivalent type as recommended are to be used.
- The supply terminals are not to be short-circuited.
- Do not expose batteries to direct heat or try to take batteries apart. Follow the battery manufacturer's instructions for battery use.
- Always remove a weak or dead battery from the device.
- To avoid damage caused by leakage of the battery fluid, replace the battery or batteries once every two years regardless of how much the device has been used during that time.
- Should a battery leak, the device may become damaged. Clean the battery compartment immediately, avoiding contact with your skin.
- Keep batteries out of reach of small children. If swallowed, consult a physician immediately.

## 2.2 Key Guide

### Function Keys

Goes to the word entry screen or displays the dictionary entry for a word.

Goes to the word entry screen or displays the thesaurus entry for a word. In word lists where you see a flashing T, displays the thesaurus entry.

Goes to the Solvers menu.

Goes to the Games menu.

Goes to your user list menu.

Turns your device on or off.

Goes to the main menu, where you can set the contrast and shutoff time, view the demo, and access the databank, calculator, metric and currency converters, abbreviations list and clock.

Clears to the start of the selected mode.

Returns to your previous location or erases a letter.

Enters words or numbers, selects items or scrolls text to the left.

At the word entry screen and crossword solver, types a ? to stand for a single letter in a word. In games, gives up. At the word entry screen, press then up () to type an \* to stand for a series of letters. In word lists, dictionary entries, or thesaurus entries where you see a flashing ?, displays Confusables.

### Navigation Button

At the word entry screen, moves the cursor left () or right (). When the cursor is at the end of a word, press to type a space.

In games, press to get a hint. In thesaurus entries, press to go to the next entry or to go to the previous entry, if any. At the word entry screen, press up () to enter a capital letter or add an accent to a letter. In a menu, press to scroll up a list. In a menu, press down () to scroll down a list.

### Calculator Keys

Q-P Types numbers.

A(1/x) Calculates a reciprocal.

S( $\sqrt{x}$ ) Calculates a square root.

D( $x^2$ ) Squares a number.

F(%) Calculates a percentage.

G(1) Inserts a decimal point.

H(+),J(-) Adds, subtracts, multiplies or divides numbers.

K(x),L(÷) Changes the number on the screen to a negative or positive number.

X(M+) Adds the number on the screen to the number stored in memory.

C(M-) Subtracts the number on the screen from the number stored in memory.

V(MR) Recalls the number stored in memory.

B(MC) Clears the memory.

## 2.3 For Your Information

### Viewing the Demo

When you first use this product you will see a demonstration of what it can do. To stop the demo, press any key. To disable or re-enable the demo, first press **DICT** or **THES** to go to the word entry screen, then type \*\*d and press **ENTER**. To view the demo at any time, press **MENU**, press until you see *Demo* and then press **ENTER**.

**Note:** Press then up () to type an \*.

### Follow the Arrows

The flashing arrows show which arrow keys you can press to move around menus or view more text.

## 3. Setting the Clock

The clock lets you set a Home Time and view local times around the world. You must set the Home Time before viewing World Times as World Times are based on Home Time.

### 3.1 Setting Home Time

1. Press **MENU**.

2. Press or until you see *Clock* and then press **ENTER**.

• You see the Home Time screen.

3. Press **S** to enter the setting mode.

4. Press **ENTER** to select *Set Time Format*.

• Press or to cycle through the 12- and 24-hour *Day/Month/Year* formats.

• Press **ENTER** to save your selection.

5. Press until you see *Set DST and press ENTER* to select it.

• Press or to cycle between *DST On* or *DST Off*. Press **ENTER** to select your choice.

6. Press until you see *Set Time and press ENTER* to select it.

• Press or until the current hour is displayed.

• Press to move to minutes, then press or until the current minute is displayed.

• Press **ENTER** to set the time.

7. Press until you see *Set Date and press ENTER* to select it.

• Use or to move to the next or previous field. Use or to scroll to the current day/month/year.

• Press **ENTER** to set it.

8. Press until you see *Set Home City and press ENTER* to select it.

• Press or until your local city is displayed. Press **ENTER** to select it. **Note:** To see a list of available cities, see the appendix at the end of this User's Guide.

9. Press **BACK** to exit setting mode.

### 3.2 Setting World Time

1. Press **MENU**.

2. Press or until you see *Clock* and then press **ENTER**.

• You see the Home Time screen.

3. Press to see the *World Time screen*.

4. Press **S** to enter setting mode.

5. Press **ENTER** to select *Set DST*.

• Press or to cycle between *DST On* or *DST Off*. Press **ENTER** to select your choice.

6. Press until you see *Set World City and press ENTER* to select it.

• Press or until the city you want is displayed. Press **ENTER** to select it. **Note:** To see a list of available cities, see the appendix at the end of this User's Guide.

7. Press **BACK** to exit setting mode.

## 4. Finding Dictionary Entries

To look up a word in the dictionary, follow the following instructions.

1. Press **DICT**.

2. Type a word.

• To erase a letter, press **BACK**.

• To type a space, press .

• To edit a word, press and then type to insert characters.

• To type a capital or an accent, type the letter first and then press .

3. Press **ENTER** to see the definition.

• If there is more than one entry for the word you looked up, you see the message "Dictionary Entry 1 of #" where # represents the total number of definitions.

4. Press to read the definition.

5. Press or to view the previous or next entry.

6. Press **CLEAR** when finished.

### 4.1 Choosing Multiple Forms

Some words in this dictionary have more than one form (e.g., resume, résumé). When the word you are looking up has multiple forms, the different forms appear in a list. Simply press or until you see the form you want and then press **ENTER**. For example, type resume at the word entry screen. Press or until you see the form you want and then press **ENTER** to see its entry. To go back to the Multiple Forms list, press **BACK**.

### 4.2 Misspelling Words

If you enter a misspelt word, a list of corrections appears. Press or until you see the word you want and then press **ENTER** to see its entry. For example, type nolij at the word entry screen. Press or until you see the word you want and then press **ENTER** to look it up. To go back to the Corrections list and select another word, press **BACK**.

### 4.3 Understanding Flashing Messages

When you view a definition for the first time or are scrolling through a word list be sure to look at the upper right part of the screen. You may see a flashing T or ?. T indicates that a thesaurus entry is available for this word. Press **THES** to view it. ? indicates that Confusables are available for this word. Press ? to view them.

## 5. Finding Thesaurus Entries

Most thesaurus entries include a brief definition and a related list of available synonyms, antonyms, and Classmates™ (words related by subject). If a word has no thesaurus entry, "Not in thesaurus" appears. When you see a flashing T to the right of the screen, it indicates that a word has a thesaurus entry. Press **THES** to see it.

1. Press **CLEAR** or **DICT**.

• **DICT** returns you to the word entry screen from any mode.

2. Type a word. For example, type **forte**.

• To erase a letter, press **BACK**.

• To type a space, press .

• To edit a word, press and then type to insert characters.

• To type a capital or an accent, type the letter first and then press .

3. Press **THES** to search.

• If there is more than one thesaurus entry for the word you looked up, you see the message "Thesaurus Entry 1 of #" where # represents the total number of entries.

4. Press to read the entry.

5. Press or to view the previous or next thesaurus entry.

6. Press **CLEAR** when finished.

### 6. Viewing Confusables™

Confusables are words such as homonyms and spelling variants that people often confuse. When you see a flashing ? to the right of the screen, it indicates that the word has Confusables. Press ? to see them.

1. Press **DICT**.

2. Type *ere* and then press **ENTER**.

3. Press ?.

• Each Confusable is followed by a word that explains its meaning.

4. Press or to scroll through the list.

5. Press **ENTER** to turn on the highlight.

• Use the navigation button to highlight

the word you want.

6. Press **ENTER** to look it up.

7. Press **CLEAR** when finished.

## 7. Finding Parts of Words

You can find parts of words by typing question marks (?) and asterisks (\*) in place of letters. Each question mark stands for any single letter. Each asterisk stands for any series of letters. **Note:** If you type an asterisk at the beginning of a word, it may take a few minutes to find the matches. You can use question marks to help solve crossword puzzles and similar word games by typing them in place of missing letters.

1. Press **DICT**.

2. Type a word with ?s and \*s in it.

• For example, type *sc?o\**.

• To type an asterisk, press ? then .

3. Press **ENTER**.

• A list of words matching the pattern you entered appears.

• If the device cannot find words that match the pattern you entered, "Sorry can't help" appears.

4. Press or to scroll through the list.

5. Press **CLEAR** when finished.

## 8. Highlighting Words

Another way to look up words is by highlighting them in dictionary entries or word lists. You can then find the translation of the highlighted word or add it to *My Word List*. In this device, highlighted words are indicated by an underline.

1. At any text, press **ENTER** to start the highlight.

• To turn the highlight off, press **BACK**.

2. Press the arrow keys to highlight a word.

3. Press **ENTER** to look up the word.

• To view its thesaurus entry press **THES** or to see Confusables press ?, if available. To add it to *My Word List*, press **MY LIST**.

4. Press **CLEAR** when finished.

## 9. Using My Word List

You can save up to 40 words in *My Word List* for personal study or review. *My Word List* is saved between sessions unless your product is reset.

### 9.1 Adding Words from the Menu

1. Press **MY LIST**.

2. Press or until you see *Add a word and then press ENTER*.

3. Type a word (e.g., *essential*).

4. Press **ENTER** to add the word.

5. Press **CLEAR** when done.

### 9.2 Adding Words from the Word Entry Screen

You can add words to *My Word List* directly from the word entry screen or from a dictionary or thesaurus entry.

1. Press **DICT**.

2. Type the word you want to add to your word list (e.g., *poignant*).

3. Press **MY LIST**.

• Or press **ENTER** and then press **MY LIST** from the dictionary entry.

• Or press **THES** and then press **MY LIST** from the thesaurus entry. Your word is included in the menu item.

4. Press **ENTER** to add the word.

5. Press **CLEAR** to return to the word entry screen.

### 9.3 Adding Highlighted Words

In addition, you can add highlighted words to *My Word List*.

1. From any text, press **ENTER** to turn on the highlight.

• **Note:** Highlighted words are indicated by an underline.

2. Use the navigation button to move the highlight to the word you want.

3. Press **MY LIST**.

• Your word is included in the menu item.

4. Press **ENTER** to add the word.

5. Press **CLEAR** to return to the word entry screen.

## 9.4 Adding Words Not in This Dictionary

When you type a word not contained in this dictionary, you are still allowed to add it. You see the message "Not in dictionary" and then the *Add anyway* menu item. Press **ENTER** to add the word as you typed it. Press to see *Cancel* and then press **ENTER** to cancel the addition. **Caution:** Adding words that are not in this dictionary uses considerably more memory than adding words that are. If you add only words that are not in this dictionary, *My Word List* may contain as few as 10 words.

### 9.5 Viewing My Word List

1. Press **MY LIST**.

2. Press or until you see *View List: n word(s) and then press ENTER*.

• *View List: EMPTY* will be displayed if *My Word List* is empty.

3. Press or to scroll through your list.

4. Press **CLEAR** when done.

### 9.6 Removing a Word from My Word List

1. Press **MY LIST**.

2. Press or until you see *Delete a word and then press ENTER*.

3. Press or until you see the word you want to delete.

4. Press **ENTER** to delete the word.

• The message "Word deleted" is displayed and the word is erased from *My Word List*.

### 9.7 Erasing My Word List

1. Press **MY LIST**.

2. Press or until you see *Erase the list and then press ENTER*.

3. Press **Y** to erase the list or press **N** to cancel.

## 10. Using the Solvers

You can use three solvers to help you find words.

- Press **▲** or **▼** until you see **Abbreviations List** and then press **ENTER**.
- Press **▲** or **▼** to scroll through the list.
- Or you can begin typing letters to go directly to that part of the list.
- Press **ENTER** when you see the abbreviation you want.

- The abbreviation's expansion is displayed.
- Press **ENTER** to look up the expanded word, if available.
- Press **CLEAR** when finished.

### 13. Using the Databank

This product has a databank that can save as many as 100 names and phone numbers. The total amount of names and numbers that you can save depends upon the number of characters in each entry.

#### 13.1 Adding Entries to the Phone List

- Press **MENU**.
- Press **▲** or **▼** until you see *Databank* and then press **ENTER**.
- Press **▲** or **▼** until you see *New Entry*.
- Press **ENTER**.
- Type a name and then press ENTER.**
  - Each name can contain up to 30 characters, including spaces, with letters appearing as capitals.
  - To type a space, press **►**. To delete a character, press **BACK**.
  - Note:** Accented characters are not supported in the phone list.
- Use the numbered keys to type a phone number and then press ENTER.**

- The number keys are automatically active in the number field. To type a hyphen, press **J**.
- Note:** You cannot type letters in a phone number.

#### 13.2 Viewing your Available Memory

Your dictionary tells you how much memory you have left in the databank. Press **▲** or **▼** until you see *Free: n%* to see how much memory remains.

### 13.3 Viewing the Phone List

- Press **MENU**.
- Press **▲** or **▼** until you see *Databank* and then press **ENTER**.
- Press **▲** or **▼** until you see *View List*.
- Press **ENTER**.
- To view a name, type it or use ▲ or ▼ to see the name you want.**

### 13.4 Editing Phone List Entries

- Press **MENU**.
- Press **▲** or **▼** until you see *Databank* and then press **ENTER**.
- Press **▲** or **▼** until you see *Edit Entry*.
- Press **ENTER**.
- Type a name you want edit or use ▲ or ▼ until you see it and then press ENTER.**

- Edit the name field. You can use **BACK** to delete characters. Press **ENTER** to move to the number field. Edit the Number field and press **ENTER** to save all changes.
- To cancel the edit and return to the Databank menu without saving changes, press **CLEAR**.

#### 13.5 Keep Copies of Important Data

**Warning!** Your phone list information is safely stored in memory as long as the battery supplies power. However, if the battery loses all power, this information may be permanently lost. Always keep written copies of your important information.

#### 13.6 Deleting Entries from the Phone List

- Press **MENU**.
- Press **▲** or **▼** until you see *Databank* and then press **ENTER**.
- Press **▲** or **▼** until you see *Delete*

- Entry*.
- Press **ENTER**.
- Press **▲** or **▼** until you see the entry you want to delete.
- Press **ENTER**.
- Press **Y** to delete the entry or **N** to cancel the deletion.

#### 13.7 Erasing All Entries from the Phone List

**Warning!** This procedure permanently erases all the names and numbers in your phone list.

- Press **MENU**.
- Press **▲** or **▼** until you see *Databank* and then press **ENTER**.
- Press **▲** or **▼** until you see *Erase All Data*.
- Press **ENTER**.
- Press **Y** to erase all the entries or **N** to cancel the deletion.

### 14. Using a Password

You can use a password to keep the information in the databank private. The password is requested when the unit is turned on and the databank is accessed.

**Password Warnings**

**Warning!** After you set the password, you must enter the password to access the databank for the first time during a session. Always record your password and keep it in a separate place.

If you forget the password, you must reset the unit to access the databank.

**Warning!** Resetting the unit may erase all user-entered information. Always keep written copies of your data.

If you have a reset button, use the end of a straightened paper clip to gently press the reset button.

If you do not have a reset button, or if the unit does not reset after pressing the reset button, remove the batteries, wait at least two minutes, and then reinstall them. For battery instructions, see "Installing the Battery".

### 14.1 Setting the Password

- Press **MENU**.
- Press **▲** or **▼** until you see *Databank* and then press **ENTER**.
- Press **▲** or **▼** until you see *Set Password*.
- Press **ENTER**.
- Type a password and then press ENTER.**
  - Your password can have up to eight letters.
  - You are prompted to retype your password.
- Type your password again exactly as you did the first time.**
- Press **ENTER** to confirm and enable your password.

- To test the password, press ⓪ twice, press **MENU**, press **▼** until you see *Databank* and then press **ENTER**.
- To disable the password, repeat Steps 1-3 above, and press **ENTER** when *Password* is displayed.

### 15. Using the Calculator

#### 15.1 Making Calculations

- Press **MENU**.
- Press **▼** until you see *Calculator* and then press **ENTER**.
- Type a number.**
  - You can type up to 10 digits.
  - To enter a negative number, use Z(+/-). To type a decimal point, press G(.
- Press **H(+)**, **J(-)**, **K(x)**, **L(+)** to add, subtract, multiply, or divide.
- Type another number.**
- Press **ENTER**.
  - Or press **F(%)** to calculate the percentage.
  - To repeat the calculation, press **ENTER** again.
- To calculate ... Press ...**

reciprocals	A(1/x)
square roots	S(√x)
squares	D(x <sup>2</sup> )
- Press **CLEAR** to clear the calculator.

#### 15.2 Using the Calculator Memory

Try the following equation to practice using the calculator memory:

(32 x 12) - (8 x 8) = 320.

- Press **MENU**.
- Press **▼** until you see *Calculator* and then press **ENTER**.
- Press **B(MC)** to clear the calculator memory, if necessary.
- Type 32, press K(x), type 12 and then press ENTER.**
- Press **X(M+)** to add the result to memory.
  - M** indicates a number is stored in memory.
- Type 8, press K(x), type 8 and then press ENTER.**
- Press **C(M-)** to subtract the result from memory.
- Press **V(MR)** to retrieve the number from memory.
- Press **CLEAR** to clear the current calculations.

### 16. Using the Converter

The converter allows you to easily convert measurements and currency.

#### 16.1 Making Metric Conversions

- Press **MENU**.
- Press **▼** until you see *Converter* and then press **ENTER**.
- Press **▲** or **▼** until you see the conversion category you want and then press **ENTER**.
  - If there is a sub-menu, repeat Step 3.
- Type a number.**
  - Press **BACK** to delete a number.
- Press **ENTER** to convert it.
  - Press **◀** or **▶** to change the units you are converting from and to.
- Press **CLEAR** when done.

#### 16.2 Making Currency Conversions

- Press **MENU**.
- Press **▼** until you see *Converter* and then press **ENTER**.
- Press **▲** or **▼** until you see *Currency* and then press **ENTER**.
  - Note:** The first time you use the currency converter, you must set the exchange rate.
- Press **▼** until you see *Set Rate* and then press **ENTER**.
- Enter an exchange rate.**
  - The rate should be in units of the other currency per one unit of the home currency (*n* other/1 home). for example, to convert between Euro and British Pounds, enter an exchange rate of 0.675732. This means that 0.675732 Euro is the equivalent of 1 British Pound.
  - Press **BACK** to erase a number.
  - Press **G(.)** to enter a decimal point.
- Press **ENTER**.
  - At any time, select Rate from the Currency menu to see what the set rate is.
- Press **▲** or **▼** until you see *Home->Other* and then press **ENTER**.

- Type the amount for the home or other currency.**
  - Press **BACK** to erase a number.
  - Press **G(.)** to enter a decimal point.
  - Press **◀** or **▶** to change whether you convert to or from your home currency.
- Press **ENTER** to convert it.
- Press **CLEAR** when done.
- Resetting Your Device**

If the keyboard fails to respond, or if the screen performs erratically, perform a system reset by following the steps below.

- Hold CLEAR and press** ⓪.
- If nothing happens, try Step 2.
- Use a paper clip to gently press the reset button located on the back of the unit.**
  - The message "Erase All Data? (Y/N)" is displayed.

- Note:** This message refers to user-entered information, not the text in the dictionary. User-entered information includes the user list, the databank and any settings you may have changed.

- Press **N** to save your information.
- Press **Y** to erase your information.

**Warning!** Pressing the reset button with more than light pressure may permanently disable your device. In addition, resetting your device erases settings and user-entered information.

### 18. Specifications

**Model:** DMQ-221 Collins English Dictionary Express Edition with Thesaurus

**Battery :** 1 x CR-2032 lithium

**Dimensions :** 10.5 x 7.1 x 1.5 cm  
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## CE N681

### 19. License Agreement

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### 20. Product Care

Your device is designed to be light, compact and durable. However, it is an electronic device and must be treated carefully. Putting unnecessary pressure on it or striking the device against other objects can cause damage. In order to avoid damage to your device, please:

- Keep the lid closed when you are not using it. This will protect the screen from being broken, scratched or marred in any way.
- Do not drop, crush, bend, or apply excessive force to the device.
- Do not expose your device to moisture, extreme or prolonged heat, cold, humidity, or other adverse conditions. Avoid storing it in damp, humid or wet places. It is not waterproof.
- Clean the device by spraying a mild glass cleaner onto a cloth and wipe its surface. Do not spray liquids directly on your device.

- Should the device's display glass break, properly dispose of the product avoiding contact with your skin, then wash your hands immediately.
- Please keep screen protectors and plastic bags away from babies and children to avoid danger of suffocation.

### 21. Recycling and Disposal

#### Device Disposal

 This device should be disposed through your local electronic product recycling system – do not throw into the trash bin.

#### Packaging Disposal

Please save this User's Guide and all packing materials, as they contain important information. In case of disposal, please refer to your local recycling system.

#### Battery Disposal

 Do not dispose of batteries with normal household waste. Please obey your local regulations when disposing of used batteries.

<p>This unit may change operating modes, lose information stored in memory, or fail to respond due to electrostatic discharge or electrical fast transients. Normal operation of this unit may be re-established by pressing the reset key, by pressing <span>⓪</span> or by removing and replacing the batteries.</p>
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### 22. FCC NOTICE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

–Reorient or relocate the receiving antenna.

–Increase the separation between the equipment and receiver.

–Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

–Consult the dealer or an experienced radio/TV technician for help.

**NOTE:** This unit was tested with shielded cables on the peripheral devices. Shielded cables must be used with the unit to insure compliance.

**NOTE:** The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

### 23. Warranty Information

#### 23.1 Disclaimer of Warranties

Except as specifically provided herein, Franklin makes no warranty of any kind, express or implied, with respect to this product.

*For the US Limited Warranty in English visit [www.franklin.com/service](http://www.franklin.com/service).*

#### 23.2 Limited Warranty (EU and Switzerland)

Notwithstanding the disclaimer of warranties above, this product, excluding batteries and liquid crystal display (LCD), is guaranteed by Franklin to be free of defects in materials or workmanship for a period of two years from the date of purchase. It will be repaired or replaced with an equivalent product (at Franklin's option) free of charge for any defect in workmanship or materials during that time.

This warranty explicitly excludes defects due to misuse, accidental damage, or wear and tear. This warranty does not affect the consumer's statutory rights.

#### 23.3 Limited Warranty (outside U.S., EU and Switzerland)

Notwithstanding the disclaimer of warranties above, this product, excluding batteries and liquid crystal display (LCD), is guaranteed by Franklin to be free of defects in materials or workmanship for a period of one year from the date of purchase. It will be repaired or replaced with an equivalent product (at Franklin's option) free of charge for any defect in workmanship or materials during that time.

Products purchased outside the United States, the European Union and Switzerland that are returned under warranty should be returned to the original vendor with proof of purchase and description of fault. Charges will be made for all repairs unless valid proof of purchase is provided.

This warranty explicitly excludes defects due to misuse, accidental damage, or wear and tear. This warranty does not affect the consumer's statutory rights.

#### 23.4 Limited Warranty (Australia)

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

This product, excluding batteries and liquid crystal display (LCD), is guaranteed by Franklin to be free of defects in materials or workmanship for a period of one year from the date of purchase.

If you think your product is defective, please contact Franklin to arrange for repair or replacement:

FRANKLIN ELECTRONIC PUBLISHERS (AUST) PTY LTD.

Unit 4, 25 Gibbes Street,

Chatswood, NSW 2067, Australia

Contact person: Service Manager

Tel: 1800 882 588

Email: [service\\_au@franklin.com](mailto:service_au@franklin.com)

Charges will be made for all repairs unless valid proof of purchase is provided. Your product will be repaired or replaced with an equivalent product (at Franklin's option) free of charge for any defect in workmanship or materials during that time.

The repair of your goods may result in the loss of any user-generated data. Please ensure that you have made a copy of any data saved on your goods. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. This warranty explicitly excludes defects due to misuse, accidental damage, or wear and tear. This warranty does not affect the consumer's statutory rights.

#### 24. Appendix: World Cities List

CITY NAME	ABBREVIATION
ADELAIDE	ADL
AUCKLAND	AKL
AMSTERDAM	AMS
ANCHORAGE	ANC
AZORES ISLANDS	AZO
BARCELONA	BCN
BEIJING	BEI
BERLIN	BER
BANGKOK	BKK
BRUSSELS	BRU
CAIRO	CAI
CARACAS	CCS
CHICAGO	CHI
DHAKA	DAC
DELHI	DEL
DENVER	DEN
DUBAI	DXB
FERNANDO DE NORONHA	FER
GUAM	GUM
HELSINKI	HEL
HONG KONG	HKG
HONOLULU	HNL
KABUL	KBL
KARACHI	KHI
LOS ANGELES	LAX
LISBON	LIS
LONDON	LON
MADRID	MAD
MID ATLANTIC	MAT
MIDWAY ISLANDS	MID
MOSCOW	MOW
NOUMEA	NOU
NEW YORK	NYC
PARIS	PAR
YANGON	RGN
RIO DE JANEIRO	RIO
ROME	ROM
RIVADH	RUH
SINGAPORE	SIN
SYDNEY	SYD
TEHRAN	THR
TONGA	TNG
TOKYO	TYO
WELLINGTON	WLG
TORONTO	YYZ